

What is e-Devlet (e-Government)?

e-Devlet is a resource providing access to government services. In order to use the system, you need to first receive your residence permit.

Through the platform, you can individually collect your Address Registration Certificate, Social Security Activation Document and much more. To collect your Address Registration Certificate, you must first register your address at a [Civil Registry](#). If you have not registered your address yet, you can contact us at ico@ku.edu.tr to get assistance. We can meet and visit the Civil Registry together.

Children under 15 cannot log into the platform as individuals. Instead, their parents can collect documents for their children if the children have their foreign ID numbers and are registered to an address.

How to Log into the e-Devlet Platform

Do you really need a password?

If you are an internet banking customer of a Turkish bank, you DO NOT NEED to obtain an e-Devlet password. You can enter the platform with your internet banking credentials. Once you enter the e-Devlet website, you will see an internet banking option to enter the platform. Select that option, choose your bank and proceed.

Otherwise, you do need an e-Devlet password.

How to obtain an e-Devlet Password

To have your password, you have to visit a PTT branch (post office) with your active Turkish cell phone, passport and residence permit card. Once you asked the personnel for an e-Devlet password by saying “**e-Devlet şifresi almak istiyorum**”, s/he will ask for your Turkish mobile phone number and will send your password as a text message in return for 2 TL. The PTT works between 08:30 am- 05:00 pm with a lunch break between 12:30 pm- 01:30 pm.

The closest PTT branch (post office) to KU main campus is the [Sarıyer PTT](#). You should bring your passport, residence permit card, and active Turkish cell phone with you on your visit.

The address of the Sarıyer PTT is Merkez Mahallesi, Sarı Hüseyin Sok. No:22, Sarıyer/İstanbul.

Directions:

1. Take the bus no 154 or dolmuş from the main campus to the [Şehit Mithat Yılmaz](#) bus stop.
2. Cross the street, enter [Sarı Hüseyin Sokak](#), and walk around 60 meters. The PTT building is on your right side.

Process:

- I. Upon your arrival, contact personnel by saying: "**e-Devlet şifresi almak istiyorum**".
- II. Present your passport and residence permit card.
- III. The personnel will then register you and send your e-Devlet password to your mobile phone as a text message in return for 2 TL. At the first login, you need to create your password consisting of 8 digits with at least 1 letter.